



AmigaOS License Refund Policy

1. Purpose

Some of our customers expressed the need to ask for a refund of AmigaOS 4.1 Final Edition OEM which is bundled with several of our hardware products. As selling a product with another one (forming a bundle) is not considered as fair according to directive 2005/29/EC on Unfair Commercial Practices, we decided to give our customers the opportunity to purchase our products with the certainty to be able to ask for a refund of AmigaOS OEM license.

As indicated by the directive we shall make available simultaneously, in an intelligible and unambiguous manner, enough information to enable the consumer to take an informed decision to purchase and do not mislead the consumer by the omission of important information.

Please read these documents for more information:

http://ec.europa.eu/consumers/consumer_rights/unfair-trade/unfair-practices/index_en.htm

<https://webgate.ec.europa.eu/ucp/public/index.cfm?event=public.home.show>

2. Ask for a refund of AmigaOS OEM license

2.1 Who is concerned

All our customers that purchased at least one of our hardware products which has in its description "AmigaOS 4.1 Final Edition OEM included" or similar, can ask for a refund of this license according to the following rules.

Customers can ask for a refund immediately after the purchase i.e. even before the purchased product is actually shipped.

2.2 Rules to comply with, in order to receive a refund

Customer will receive a refund for the AmigaOS OEM license if :

- customer asked for a refund within 30 days from the purchase. This must be done by filling and sending the refund form by email to info@acube-systems.com.
- customer didn't **NOT** open the AmigaOS DVD package. It must still be in its original plastic wrap.
- customer ships the AmigaOS DVD package at his own charge to ACube Systems postal address (on ACube Systems website). ACube Systems should not be responsible for any lost package by the postal service.
- customer accepts any additional fee when refund is submitted by ACube Systems (Paypal fees, bank fees...)

ACube Systems S.r.l.

Via Tabacco, 58 - 36061 Bassano del Grappa (VI) – Italy
tel. +39 0424 393119 fax +39 0424 393119 – info@acube-systems.com – www.acube-systems.biz
C.f. 03367150244 - VAT ID 03367150244 - REA VI-319762



AmigaOS refund form

I purchased a board/computer built by ACube Systems with serial number:

..... (this number is written on a sticker on the motherboard)

which was sold with a license of AmigaOS. Filling this request for a refund of this license, I hereby declare that I do **not want** to use AmigaOS with it.

As such and to be consistent with the European Directive 2005/29/EC on Unfair Commercial Practices and to follow the refund policy published on ACube Systems website, I send back to ACube Systems my copy of AmigaOS software in its original form (plastic wrap intact) and will receive a refund of 48 Euros (any extra fee will be charged to me).

Date:

City and country:

Name:

Signature:

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